

HEARING CONSERVATION PROGRAM

Procedure Number: PR-253-ENV-04

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Approved by	Position	Chief HSSE Officer	
	Date	6/6/2018	

Rev.	Date	Prepared by		Rev	iewed by	
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Revision / Modification History

Rev. #	Rev. Date	Section No.	Reason of modification
0	26.04.2018	All	New Procedure prepared as per new organization and BT-4 documents. Integration of QVC Procedure on Hearing Conservation Program (P-VGEN-617)

Distribution:

Through Intranet (ISO Achiever Plus)

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1. OBJECTIVE

The purpose of this procedure is to provide Technical Guidance Note and regulatory framework on controls and mitigation strategies of Noise Hazards associated with QAPCO Operations including contractors' activities. QAPCO's Hearing Conservation Program is designed to meet following main Objectives:

- Hearing conservation for employees who are exposed to or above noise level of 85 dBA averaged over an 8 hours' workday.
- Monitoring of actual noise levels in workplace.
- Estimation of the noise exposures.
- Determination of required hearing attenuation.
- Providing guidelines for new installations.

2. SCOPE

This Procedure regulates noise and hearing protection across QAPCO Operations, where Occupational Noise has been generated as a part of industrial process. QAPCO in broader term represents the Vinyl Plant (formerly known as Qatar Vinyl Company), QATOFIN and contractors activities performed within its premises.

An effective hearing conservation program shall be administered, whenever employee noise exposures equals or exceed an 8 hours time weighted average of 85 dBA. Employee noise exposure shall be estimated/monitored without regards to any attenuation provided by the use of personal protective equipment.

3. PROCEDURE SUMMARY

This procedure (to be referred as technical guidance note) provides information and framework for Identification, Assessment, Evaluation and Control of Occupational health hazards of Noise. Major components of procedure includes: 1) Noise Exposure Monitoring 2) Engineering & Administrative Controls 3) Audiometric evaluation 4) Use of Hearing protection devices 5) Training, Education and Motivation 6) Record Keeping, and 7) Program evaluation.

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4. ABBREVIATIONS / DEFINITIONS

#	Abbreviation / Key word	Definition summary
1.	'A' Scale:	It is one of the three scales designed to evaluate the human ear response to noise. 'A' scale is thought to provide a rating of industrial broadband noise that indicates the injurious effects of such noise on the human ear.
2.	Attenuation	It is the reduction in the heard noise level provided by use of a hearing protector.
3.	Audiogram	A chart, graph or table resulting from an audiometric test, showing an individual hearing threshold level as a function of frequency.
4.	Continuous Noise	If the variation in the noise level involve maxima at intervals of 1sec or less, it is to be considered continuous. This is generally a broadband noise of approximately constant level.
5.	Decibels (dBA):	Unit used to express the sound level on 'A' Scale.
6.	Hearing Threshold	A minimum sound which can be heard by human ear, it is 1 dBA referred to sound pressure level of 20 u Pa (micro Pascal).
7.	НСР	Hearing Conservation Program
8.	Impact or Impulsive Noise	It is a sharp burst of sound, generally less than one-half second in duration and does not repeat more than once per second. e.g., hammer blows or explosions.
9.	Presbycusis	Change in the hearing capability of a person due to aging factor.
10.	Standard Threshold Shift (STS)	This is the change in the hearing threshold relative to the baseline audiogram of an average of 10 dBA or more at 2000, 3000, and 4000 Hz in either ear, after giving allowance of presbycusis.
11.	SEM	Sustainability & Environment Department Manager- QAPCO
12.	MGM (Manufacturing)	Manufacturing Group Manager
13.	D/CPGM	Deputy Corporate Planning Group Manager
14.	CHSSEO	Chief Health, Safety, Security & Environment Officer

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5. DOCUMENT REFERENCES

#	Document ID	Document name	Summary of dependency or use
1	29 CFR-1910.95	OSHA- Occupational Noise Exposure	Reference
2	QV-00-NHT-F50- 00003	QVC Project Specification Volume 2, Document	Reference
3	CDC- Alice H Suter & John R. Franks	Practical Guide to effetive Hearing Conservation Program in Workplace- By US Department of Health and Human services- Centre for Disease Control-NIOSH	Reference, Sec-8
4	PR-253-ENV-03	QAPCO Procedure on: Industrial hygiene Exposure Monitoring Program	Reference, Sec-8

6. IT SYSTEM REQUIREMENTS

#	IT system module name	Summary of IT system module use
1	NA	NA

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7. RASCI SUMMARY

#	Procedure chapter	Area Owner (Department)	CHSSEO	SEM /Sr. Hygiene Officer	HSSEQ Officer	HSSE Support- Trainings & Dev.	Contractors	Medical Section
8.1	Conducting Noise Exposure Monitoring surveys	S	A	R	S/C		R	I
8.2	Implementing Recommendations/technical outcomes of Survey reports	A	I	C/I	R		R	
8.3	Implementing Medical Surveillance Program- Audiometric Evaluation	S/C	A	S	S		1	R
8.4	Providing Employee Trainings & Awareness on Hearing Conservation- Noise	S/C	A	S/C	S	R	R	
8.5	Selection and providing appropriate Hearing Protection Devices	S/C	A	S	S	S		

Legend:

- R = Responsible (the class of people who are ultimately responsible for getting the work done)
- A = Accountable (the position that is accountable to oversee that the work gets done)
- S = Support (the person who supports by providing information and suggest any deviations from the Procedure)
- C = Consulted (the person who can advise when needed)
- I = Informed (concerned persons who are required to be informed or communicate to)

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8. PROCEDURE METHOD

HEARING CONSERVATION PROGRAM

Hearing Conservation Program (HCP) comprises of various tasks and activities aiming to protect workers from occupational health hazards associated with exposure to high noise in QAPCO operations. Seven basic components of HCP consist of: 1) Noise Exposure Monitoring 2) Engineering & Administrative Controls 3) Audiometric evaluation 4) Use of Hearing protection devices 5) Training, Education and Motivation 6) Record Keeping, and 7) Program evaluation. Detailed methodology of HCP is as follows:



8.1 Noise Exposure Monitoring (Noise Survey):

As with any health hazard, it is important to characterize the noise hazard accurately and to identify the affected employees. Noise exposure monitoring should be conducted to meet following main purposes:

- To determine whether hazard to hearing exist or not. (Noise >85 dB(A) or not)
- To determine whether High Noise presents a safety hazard by interfering with speech communications or the recognition of audible warning signals
- To identify employees for inclusion in the HCP
- To identify, assess and evaluate Potentially Controllable Noise Sources.

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Various kinds of Instrumentation and measurement methods may be used depending on type of survey and noise source. Most commonly applicable measurement types for QAPCO Operations are: 1) Area Noise Monitoring 2) Personal Noise Dosimetry 3) Engineering (Acoustic) surveys.

<u>Area Noise Monitoring</u>: Area/workplace Noise survey shall be carried out by suitably qualified and trained personnel from SED-HSED, to identify sources of high noise and group of exposure employees/workers. Duly Calibrated Sound Level Meter should be used to conduct Area noise monitoring as per predefined monitoring frequencies (1 Assessment unit / Quarter) as referenced in PR-253-ENV-03- Industrial hygiene Exposure Monitoring Program. Noise monitoring results may be plotted in the form of "noise contour map" or in Tabular Format.

Permissible Noise Exposure Levels at QAPCO Premises are tabulated as follows:

Daily Permissible Noise Exposure Levels, (Reference: NIOSH- National Institute of Occupational Safety & Health)					
Noise Levels (in Decibels)	Maximum Allowable Time				
82 dB(A)	16 Hours / Day				
85 dB(A)	8 Hours / Day				
88 dB(A)	4 Hours / Day				
91 dB(A)	2 Hours / Day				
94 dB(A)	1 Hour / Day				
97 dB(A)	30 minutes / Day				
100 dB(A)	15 minutes / Day				
103 dB(A)	7.5 minutes / Day				

Nobody shall expose to noise level of 85dBA or more without hearing protection more than 8 hours.

<u>Noise Dosimetry</u>: Dosimetry involves the use of body worn instrument (dosimeters) to monitor an employee's noise exposure over the entire work-shift. Monitoring Result of one employee can also represent the exposure pattern for other workers in the same area, whose noise exposures are similar. Duly calibrated Noise dosimeters shall be used for employee's noise dose evaluation at identified area.

Engineering (Acoustic) surveys employ more sophisticated acoustic equipment in addition to sound level meters. These can include Octave band Analyzers and sound level recorders which furnish information on frequencies/Intensity composition of emitted noise. These measurements are used to assess options for applying engineering controls. It is not mandatory for QAPCO HSED to procure this additional equipment and to conduct Acoustic surveys by in-house capabilities; as it can be achieved by obtaining third party expertise as & when required.

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8.2 Engineering & Administrative Controls:

Engineering and Administrative controls are essential to achieve and effective HCP. For hearing conservation purposes, engineering controls are defined as any modification or replacement of equipment, or related physical change at the noise source or along the transmission path that reduces the noise level at the employee's ear. Typical engineering controls involves:

- Installing a muffler
- Erecting acoustic enclosures and barriers
- Installing sound absorbing material
- Installing vibration mounts and providing proper lubrications.

User Department-Area Owner (in coordination with concerned department) shall implement applicable type of engineering controls based on technical survey recommendations given by SED-HSED.

Administrative controls for hearing conservation, includes High Noise Area Markings and provision of Warning Signs where Noise Exposure is above 85 dB(A). User Department-Area Owner (in coordination with concerned department) shall implement applicable Administrative Controls, such as Placing "High Noise Warning Signs" as per the technical advice & guidance provided by HSED.

8.3 Audiometric Evaluation:

Roles and responsibilities of identifying needs & implementation of Health surveillance including Audiometry testing, lies with Medical Section of HSE Division. Noise Exposure Monitoring Data are the basis of defining Audiometry requirements.

Audiometric testing shall be made available to the employees who are exposed to High Noise. (Equals or exceed an 8 hours TWA of 85 dBA.) It shall be provided at no cost to the employees. Valid baseline audiogram shall be established, against which, subsequent audiograms can be compared. It shall be done with at least 14 hours without exposure to workplace noise or at the time of hiring new employee.

Annual audiogram shall be obtained at least one year after of the baseline audiogram and shall be repeated at same frequency. Annual audiogram shall be compared to baseline audiogram to determine if standard threshold shift has been occurred. Allowance shall be made to presbycusis. Retest shall be obtained within 30 days, if standard threshold shift has occurred.

<u>Audiogram Follow-up</u>: Affected employee shall be informed in writing, within 21 days of the determination. Unless physician determines that the standard threshold shift is not work related, following steps shall be taken:

- Train and provide hearing protectors to him if he was not using it before.
- Provide hearing protectors with more attenuation if he was already using it.
- Sending for clinical audiological evaluation or an otological examination, as appropriate.

Age correction shall be made to audiogram every year. Audiometers shall be calibrated (if required by type of equipment) at least on yearly basis, in accordance with OSHA or equally acceptable standards. Audiometric facilities shall be audited regularly to see the compliance.

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8.4 Use of Hearing Protection Devices (HPD):

At QAPCO Premises, any areas where the Noise Exposure levels are > 85 dB(A), then HPDs must be used to protect persons from the risks of Noise Induced Hearing Loss. Hearing Protection devices, which QAPCO shall use, must attenuate employee's exposure at least to an 8 hours' time-weighted average of 85 decibels or below.

There are various types of HPDs Available at QAPCO, such as: Pre-molded Ear-plugs, Foam Ear-plugs, Ear muffs etc. While choosing HPD for any activity at high noise area, employee should always look at the NRR (Noise Reduction Rate) value of Ear-plug or Ear muff. Higher NRR value, gives better protection against high noise. Depend on the workplace noise level, employee have to choose appropriate HPD with required NRR. For example if person is working in noisy area of 90 dB(A), he/she may choose to wear normal ear-plug— which has NRR of 25-29 dB or Ear-Muffs— which has NRR between 25-27 dB. Ear Muffs are very easy to fit, but they normally offer less protection than ear plugs. This is because they only sit over the ears, rather than directly in the ear canal.





<u>Dual Protection</u>: At any work-place locations, where Noise levels are extremely high (> 95 dBA)-Dual Protection is Mandatory to be used by all personnel working in that area. Based on the NRR Values of available types of hearing protection at QAPCO, we can achieve effective noise protection as below:

Hearing Protection Vs. Noise Reduction Rate	Ear Plug.	Ear Muff	Dual Protection +
Noise Reduction Rate	29 dB	27 dB	34 dB



Reference: NIOSH- List of Personal Hearing Protectors and Attenuation Data.

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8.5 Employee Training & Education:

To obtain active participation in the HCP by employees, it is necessary to train, educate and motivate them in order to mitigate adverse health effects of high noise exposures. Exposed employees shall be trained on following contents:

- The effect of noise on hearing ability
- Purpose of hearing protectors.
- Purpose of audiometric testing, and explanation of the test procedures.

QAPCO Employee's Training & Evaluation shall be conducted as per HSE Training Process (PR-QSS-128).

9. RECORDS & REVIEW

#	Document / Record ID	Document / Record name	Responsible department or section
1	Technical reports, Survey findings, Improvement action Plans.	OHRA Reports, Noise Monitoring reports	SED & User Dept.

10. APPENDICES

10.1- Service Level Definition

10.2 - QAPCO Noise Contour Maps

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10.1 Service Level Definition

The key services and service levels listed below are required to complete the activities contained within this procedure

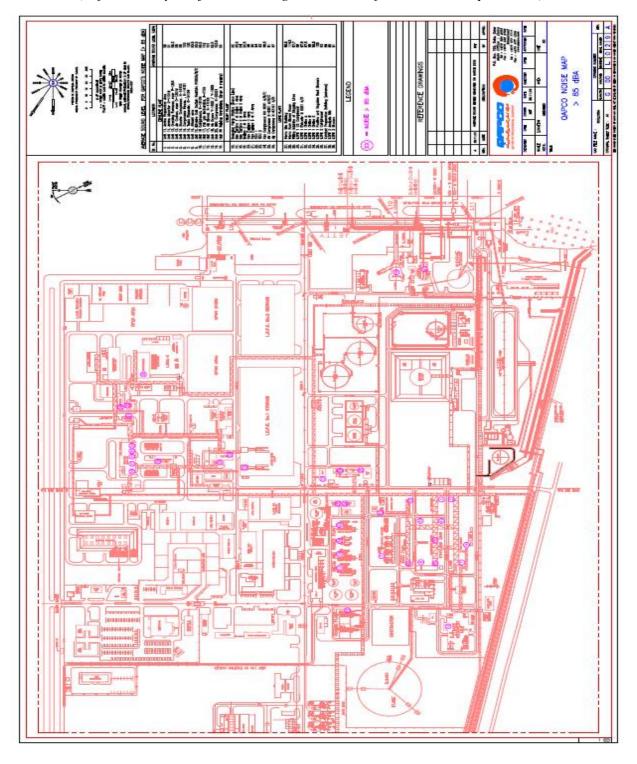
#	Service	Service level	Service provider	Service customer
1	NA	NA	NA	NA



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10.2 QAPCO Noise Contour Maps

QAPCO's Noise Contour Maps (Reference only, subjected to change without modification in whole procedure)

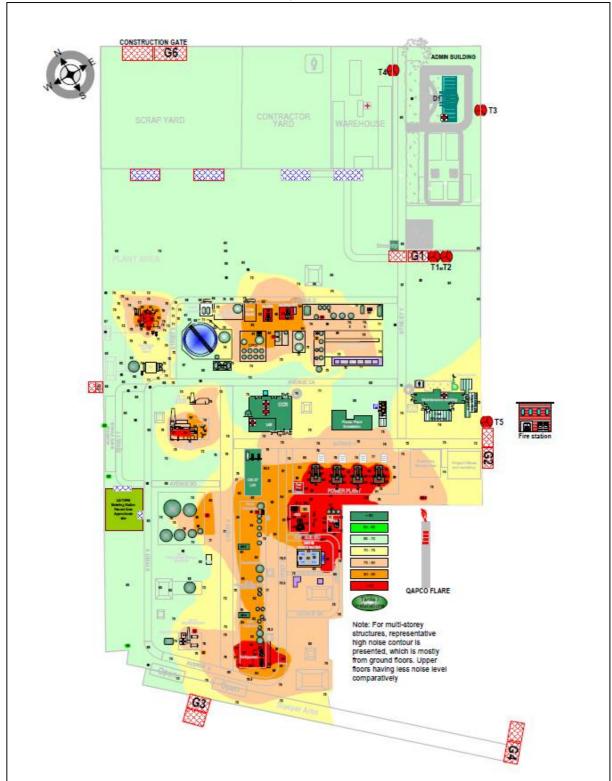


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QAPCO- Vinyl: Noise Contours



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